SONY



WHITE GLOVE SERVICE

As part of our comprehensive service offerings for Sony's professional products, our BRAVIA Professional Display White Glove Service is designed to keep your customers up and running in the rare event that a display needs servicing.

In conjunction with our <u>Advanced Replacement Program</u>, our new White Glove Service for BRAVIA Professional Displays will provide a technician to your customer's location to remove a defective display and mount a replacement unit. All they need to do is notify our service group after the replacement unit arrives, and the technician will schedule an appointment that works best for your customer. The technician will also arrange return shipment of the defective display for them.

Our White Glove Service is available with our standard **3-Year Factory Warranty** as well as **Sony's 5-Year Extended Warranty**, with either **2 Day** or **3-5 Day Service** after the arrival of the replacement unit.

To learn more about this program, contact your Sony Account Manager or view the Terms and Conditions here.

Customer can register their displays @ pro.sony/whiteglove.

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