

DESIGNED TO ENHANCE THE HOSPITAL EXPERIENCE

FOR **PATIENTS VISITORS** STAFF



- Education /Training Rooms
- Digital Signage/Wayfinding
- Consult/Diagnostic Rooms
- Lobbies/Waiting Areas
- Cafeteria/Menu Boards
- Meeting/Conference Rooms
- Digital Door Displays
- Patient TVs/Whiteboards
- Nurse Station Displays
- Infrastructure & IPTV



A ROADMAP APPROACH FOR YOUR SUCCESS

With over 60 years of healthcare expertise, Avidex is the only audiovisual integrator in the industry that provides a consultative approach to system design and installation, complemented by a portfolio of managed services and support for our comprehensive range of healthcare solutions. Our patient-centric entertainment, education, collaboration, and engagement solutions help hospitals enhance the patient, visitor, and staff experience while gaining operational efficiencies.

We take a holistic approach to understand your challenges and goals to develop a customized solutions roadmap with a clear vision for meeting your immediate requirements and paving the way for future upgrades and capabilities. With best-in-class facility practices, combined with a proven implementation methodology, our products and services are delivered by a dedicated and experienced team of experts that will support you throughout our partnership.

- Design, Installation, and Project Management
- 360° Service™ Managed Services & Support
- Client Success/Outcomes Management
- Financing Options





Developed from decades of evidence-based research and working with nearly 500 hospitals, Avidex transforms the way patients are educated, informed, and entertained. With condition-specific education plans, communication tools, service recovery capabilities, system integrations, and entertainment features, the patient experience has never been more engaging. TigrPX enables hospitals to automate workflows and standardize education to drive quality, safety, satisfaction, and service excellence.

TigrPX's optional Patient Video Solution (PVS) creates a HIPAA-compliant virtual care environment, allowing patients to interact with clinical staff or family via secure video conferencing during their hospital stay.

- Automated patient-specific education
- StaffConnect dashboard and clinical tools
- Virtual patient care and video conferencing (with PVS)
- Patient/clinician notifications and communication tools
- Patient assessments and surveys
- Digital Patient Whiteboard (care team, daily schedule, etc.)
- Content casting for patient/clinician BYOD

- Entertainment/relaxation content
- Multilingual user experience
- Enterprise-level applications and management
- Systems integrations (EMR, ADT, CPOE, Dietary, Environmental, Pharmacy, Patient Portals, and more)
- Ongoing Outcomes Management and Support
- Real-time reporting and analytics



A memorable patient experience begins with a healthcare television that offers the stunning clarity of HD or UHD and access to extensive entertainment. To your patients, it's more than just a television — it's a familiar and comforting connection to home with features that aid in their satisfaction and recovery.

Avidex partners with leading global manufacturers to provide healthcare-grade televisions that are designed for operational efficiency and sustainability while delivering the quality, safety, and versatility you need. Avidex is also a member/supplier of every major GPO in the US, offering our clients best-in-class pricing across our line of hospital AV solutions.















We understand how important it is for your hospital to provide an at-home television experience with the right programming that meets your goals for patient education, engagement, and satisfaction. Our team partners with leading patient content vendors to provide your hospital with a wide range of HD education, relaxation, and entertainment programming that meets your patient population's unique needs.

A Patient-Powered Experience

- High-definition entertainment
- Family-friendly movies
- Condition-specific education
- Relaxation programming
- Multilingual and music channels
- Hospital branding and information
- On-demand programming
- Customized channel line-ups



























Your facility's television system performance depends on more than a just a quality television. IP-based solutions offer many advantages, with your facility's network infrastructure playing an integral role in quality content distribution, Smart TV interoperability with other technologies, and your system's serviceability. Our team combines healthcare and engineering expertise with the design, installation, and support services necessary to deliver reliable IPTV over CAT5, fiber, or coax. We're here to help you provide the high-quality programming patients expect while positioning your facility for future technology upgrades.

IPTV and Infotainment: Future-Proofing the Patient Experience

IPTV (Internet Protocol Television) combines your TV and IT network for a cost-effective and truly integrated distribution solution.

- Unified data/TV enterprise-level network
- Scalable with centralized management
- Customizable program guides
- Expanded access to a wide range of content
- Two-way communication capabilities
- No signal/balancing issues
- No additional in-room equipment
- Available anywhere with a network drop



Our Health AV team specializes in meeting the unique audiovisual requirements of healthcare organizations while delivering customized solutions to help hospitals improve performance, streamline care delivery, and create better healthcare experiences for patients, visitors, and staff. With healthcare facility complexities in mind, our team of technology experts design, implement, and support innovative audiovisual and communications technology solutions that not only meet your organization's needs for today but support your vision for the future.

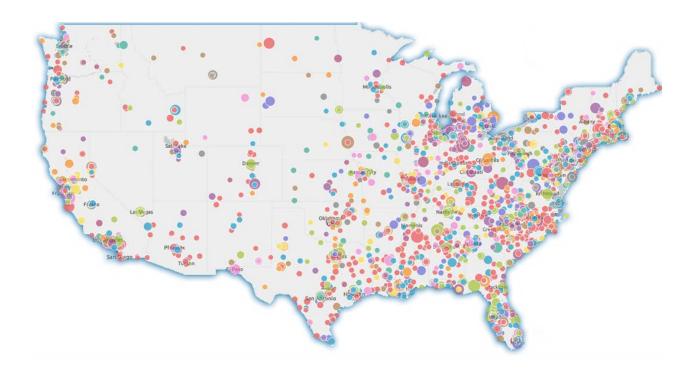
Avidex is the **6th largest AV systems integrator in the US***. Our teams deliver a full range of audiovisual and communications solutions designed to improve the patient and guest experience, increase staff efficiency, and positively impact patient outcomes throughout your healthcare campus.

- Meeting and conference spaces
- Operating rooms and SIM labs
- Telemedicine applications
- Consult, imaging, and diagnostic rooms
- Education and training spaces

- Multi-function and speciality spaces
- Cafeterias and lobby areas
- Mission Critical/NOCs/SOCs
- Digital signage and wayfinding
- Videowalls and speciality applications

- Paging and sound masking
- Thermal detection solutions
- Safety and security solutions
- Low voltage and infrastructure
- Outdoor signage and audio solutions

Nationwide Sales, Service & Support



Join the 2,500+ hospitals and clinics that partner with Avidex to proactively improve the patient, visitor, and staff environment. Let us help your healthcare facility provide a more satisfying patient experience, increase staff collaboration, and maximize operational efficiencies today!



CONTACT US

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