

# SilverSky Security Services

Simple. Affordable. Accessible.



## Why SilverSky?

**4,000+**  
Customers

**10+ YEARS**  
Average Customer  
Retention

**98%**  
Customer  
Satisfaction

**20+ YEARS**  
of Experience

**3 SOCs**  
North America,  
Europe, Asia

**300+**  
Cybersecurity  
Experts

**150+**  
Industry  
Certifications

# SilverSky Security Services

Enterprise-grade cybersecurity delivered on-demand equals peace-of-mind

**Regardless of their size or industry, organizations face common barriers to cybersecurity effectiveness. We level the playing field with access to powerful cybersecurity.**

Digital transformation, remote work, distributed office locations, and an ever-changing global regulatory landscape are testing the bounds of traditional security – and introducing new risk. With cybersecurity complexity and costs accelerating, effective solutions can seem out of reach and hard to integrate.

Modern organizations like yours need protection delivered in a way that is simple, accessible, and fits your budget. In the face of today's cybersecurity challenges, it makes sense to partner with a firm like SilverSky.

SilverSky has one of the most comprehensive sets of cybersecurity services in the industry. Delivered as a managed services model with on-demand access, our services are backed by enterprise-grade, integrated technology and the skilled expertise to run it. Our security operations centers monitor your on-premise, cloud, or hybrid environment for threats 24x7x365 – with real-time remediation capabilities.

**SilverSky takes care of defending your organization – while you take care of business.**

## SilverSky Cybersecurity – At A Glance



# Five Services That Strengthen Your Security Posture

SilverSky has the most comprehensive set of enterprise-grade cybersecurity services in the industry. From detection to response and remediation, we deliver the cybersecurity coverage you need – when you need it.

1



## Managed Detection & Response

Monitors, investigates, and disrupts advanced threats in real-time inside the perimeter – across DNS, AD, email servers, security devices, and endpoints.

2



## Vulnerability Management

Identifies and prioritizes vulnerabilities using a risk-based approach, guides remediation, and performs validation scans to confirm success.

3



## Managed Endpoint Detection & Response

Delivers visibility into your growing endpoint environment, with detection and remediation supported by machine learning.

4



## Email Protection Services

Guards the #1 attack vector against phishing, malware, and ransomware attacks that threaten infiltration and compromise.

5



## Security Device Management

Extends threat protection beyond traditional perimeters to address security challenges along the modern network edge, including cloud and mobile networks.

# The Power Behind Our Services

## 1 Expertise

80% of our entire staff is dedicated to delivering for our customers:

### Cybersecurity Operations Skills

Our security operations centers (SOCs) are staffed by our deep bench of certified analysts – among the best in the industry. Backed by a powerful technology stack, our experts work as an extension of your security team to monitor your environment for threats around-the-clock.

### Dedicated, Customer-Centric Support

Our top-rated customer support team members are there when you need them, and deliver consistent, personalized, and knowledgeable assistance.

### Industry-Specific Knowledge

SilverSky experts serve organizations across multiple industries. We stay current on industry-specific threats, trends, and emerging regulations to ensure you remain compliant – and secure.

- ACET
- FFIEC
- GLBA
- HIPAA
- PCI-DSS
- SOC 2



## 2 Security Operations Centers

Three state-of-the-art SOC — located in North America, Europe, and Asia — serve as command centers that centralize the activity feeds from all of our security services. Integrated enterprise-grade technologies, automated tools, and threat intelligence support our skilled SOC analysts, who provide active monitoring of your environment 24x7x365.

## 3 Integrated Technology Foundation

Our powerful platform includes the latest, best-in-class security operations technologies, proprietary solutions, and custom integrations that power our security services and SOC. The result? Affordable, on-demand access to powerful, integrated security technologies that keep your organization safe — without the complexity of having to implement, run, and maintain them yourself.

# SilverSky Makes Cybersecurity Simple. Affordable. Accessible.

Looking for a way to amplify your ability to detect and respond to threats in your modern environment? When considering the options, SilverSky checks all the boxes – with distinct advantages over in-house and other managed solutions.

Advantage	SilverSky
1 Predictable Costs	✓ Yes
2 Scalable Services	✓ Yes
3 Remediation	✓ Yes
4 Services	✓ Comprehensive
5 Integrated Technology Platform	✓ Yes
6 Resources	✓ Highly Skilled Experts
7 Regulatory Expertise	✓ Yes
8 Top-Rated Customer Support	✓ Yes
9 Global Coverage	✓ Yes
10 Security Operations Centers	✓ Yes (3 - NA, Europe, Asia)

SilverSky has you covered with powerful enterprise-grade cybersecurity delivered on-demand. We make cybersecurity simple, affordable, and accessible for companies of all sizes.

**Strengthen Your Security Posture.  
Let Avidex Connect You With  
SilverSky Today!**



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